

**Mon 4/20/2020 9:21 PM**  
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**KnowBe4 - Security Training**

Dear DOT&PF Staff,

The OIT Security Office will be launching the annual spring security training campaign.

*We look both directions before we cross the street. We should embrace that same sense of caution with all of our online activities.*

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The OIT Security Office is pleased to announce the commencement of the Spring Cyber Security Training Campaign.

The campaign will kick-off on April 27th, 2020 and run until July 16<sup>th</sup>, 2020. It will contain four training objectives:

- 2020 Common Threats
- Security Awareness Assessment
- Authorized User Policy
- Internet Security when you work from home

You will be receiving an email from KnowBe4.com on Monday, April 27 that will look like this:

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Dear [\[\[DISPLAY\\_NAME\]\]](#),

You are now enrolled in [\[\[TRAINING\\_CAMPAIGN\]\]](#). You must complete this training by [\[\[TRAINING\\_CAMPAIGN\\_END\\_AT\]\]](#).

The assignments you've been enrolled in are displayed below:  
[\[\[assignment\\_list\]\]](#)

Please use this link to start your training:  
[\[\[LOGIN\\_LINK\]\]](#)

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## **Cybersecurity Training is Critical**

The State Security Office (SSO) responds to over 500 serious cyber incidents per year. We must work together to mitigate these threats and keep the State's information safe from harm. Understanding the risks we face is our first line of defense, and training will help us remain vigilant.

The online cybersecurity training modules are **hosted by KnowBe4**, and each module generally takes no more than 15 minutes to complete.

If you are having trouble logging in please contact your department IT service desk or try these simple troubleshooting actions:

1. Use your @alaska.gov email at training.knowbe4.com and ensure your popup blocker is turned off for this website.
2. Use your SOA user login name (joe allan smith = jasmith) in the popup window (not your email)
3. If your department is on a different sub-domain click on 'more choices' down arrow, choose a different user, and type in soa\username
4. There are also user guides and getting started help at <https://oit.alaska.gov/security/security-training/>

Do you have questions or still having trouble accessing the training? Visit the links below for support.

- Security Training FAQ Page: <https://oit.alaska.gov/security/security-training/>
- Helpdesks: <http://doa.alaska.gov/oit/dedpa.html>
- State of Alaska Help Center: [soa.help.center@alaska.gov](mailto:soa.help.center@alaska.gov) or call 1-888-565-8680 option 4
- General Information: <https://oit.alaska.gov/Security>
- The message is not spam and has been whitelisted in O365 & Proofpoint Antispam services
- Please do not forward @knowbe4.com messages to [reportspam@alaska.gov](mailto:reportspam@alaska.gov)

Thank you for your commitment to enhancing a culture of cybersecurity awareness at the State of Alaska!

State Security Office (SSO)  
Office of Information Technology (OIT)  
State of Alaska  
(907) 269-5000

***Vince Yelmene***

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